

Why Are Energy Prices Changing?

The cost of energy is a national concern. Several factors are contributing to the changes:

- *Demand for all forms of energy is increasing due to the growth of the economy.*
- *Unrest in some energy producing countries.*
- *More gas is being used to generate electrical power, and this translates into increased gas usage during the summer season, which is historically a time for lower gas demand.*
- *High oil prices discourage large industrial customers to switch from natural gas to fuel oil. Therefore, the demand for natural gas remains high.*

Need Help Paying Your Heating Bill...?

Chesapeake Utilities sponsors a program called **Sharing** to assist the elderly, disabled or those living on a fixed income. Applications for this grant, as well as information on other grants, can be obtained from Catholic Charities in Delaware or Shore-Up in Wicomico County.

Catholic Charities

New Castle County: 302.654.9295

Kent County: 302.674.1782

Sussex County: 302.856.6310

Shore-Up

Wicomico County: 410.749.1142

Additional assistance may be available by contacting:

Division of Economic Services (Social Services)

New Castle County: 302.378.5770

Kent County: 302.739.5301

Sussex County: 302.856.5340

Wicomico County: 410.543.6900

Dorchester County: 410.228.6300

For payment arrangement or inquiries, contact our customer service group at a number below:

In Delaware

New Castle County: 302.427.2883

Kent & Sussex County (Milford): 302.734.6700

Sussex County (non-Milford): 1.800.427.0015

In Maryland

Wicomico, Dorchester & Caroline Counties:

1.800.427.0015



Energy Saving Tips for Lowering Your Gas Bill

How we can help you conserve during this winter heating season.

www.chpkgas.com



Energy Saving Tips To Help Save Money

Heating

- Check insulation in the attic, walls and floors of your home.
- Add storm windows and doors to create an insulating layer of air between panes.
- Apply weather stripping around doors and windows to keep heat inside.
- Apply caulking compound to seal leaks and cracks around windows and door frames.
- Install a programmable thermostat that adjusts when you are not at home.
- Set heating thermostat on 68 degrees or below for energy savings. Lower to 60 degrees if away for a few days; lower to 55 degrees if away longer. Set thermostat back at night while sleeping.
- Check furnace filter monthly; clean if dirty.
- Open draperies and blinds on sunny days to help heat your home, but close them when the sun isn't shining to insulate against the cold.
- Close your wood-burning fireplace damper when not in use to keep a draft from drawing heat outside.
- Close all doors between living areas and unheated areas.
- Install thermostat away from where heat or cold can affect its operation.
- Have your heating system checked once a year by qualified service technicians.



Laundry

- Wash and dry full loads instead of partial loads for savings.
- Use cold and warm settings on washer as much as possible.
- Remove lint from dryer vent after each use.

Cooking

- Use a medium or low flame when cooking.
- Match the size of your flame to the size of your pan to prevent wasting gas.
- Clean and/or adjust burner if flame is yellow or orange instead of blue.
- Avoid opening oven door while baking. Instead, use a timer or thermostat to check food.
- Keep burner surfaces clean for more efficient operation.
- Keep burners completely turned off when not in use.
- Never use your oven for heating your home.
- Avoid blocking circulation of heat. Do not place foil in bottom of oven or on oven racks.



Water Heating

- Keep hot showers as short as possible. On average, a shower uses less water than a bath.
- Set your water heater on 140 degrees if you have a dishwasher, but lower to 120 degrees (low to warm) if not. Use the "vacation" setting when away for long periods of time.
- Install a high efficiency or tankless gas water heater for added comfort and savings.
- Install low-flow showerheads to decrease your hot water usage.
- Repair leaking faucets to prevent wasting water.
- Insulate hot water pipes and water heater tank to keep heat inside.



What does Chesapeake Do To Keep Its Rates As Low As Possible?

- Chesapeake does not make a profit on the cost of gas that is charged to you. This is identified as the GSR on your bill and it contains no mark-up.
- Chesapeake utilizes storage facilities so gas can be purchased during warmer months when prices are typically lower, and to mitigate the need to purchase additional supply during peak usage prices.
- Chesapeake utilizes a third-party to manage certain transportation and storage assets for optimal value to our customers.
- Chesapeake maintains long-term forecasts to anticipate supply requirements well in advance.

Is There Enough Natural Gas?

Yes! The United States has abundant supplies of natural gas. In fact, almost all of the natural gas used in our country comes from the United States and Canada. Additional supplies of natural gas are also being brought into the United States from foreign countries through Liquefied Natural Gas (LNG) facilities.

Why Should I Choose Natural Gas?

- Natural gas is THE green fossil fuel.
- Natural gas is an efficient and low-costing fuel when compared to alternatives.
- Natural gas is convenient and reliable, and your supply is constant.
- Rates and services are strictly monitored by regulatory agencies (the State Public Service Commission and the Federal Department of Transportation).

What Can I Do To Save Energy?

Use the suggestions inside this brochure!